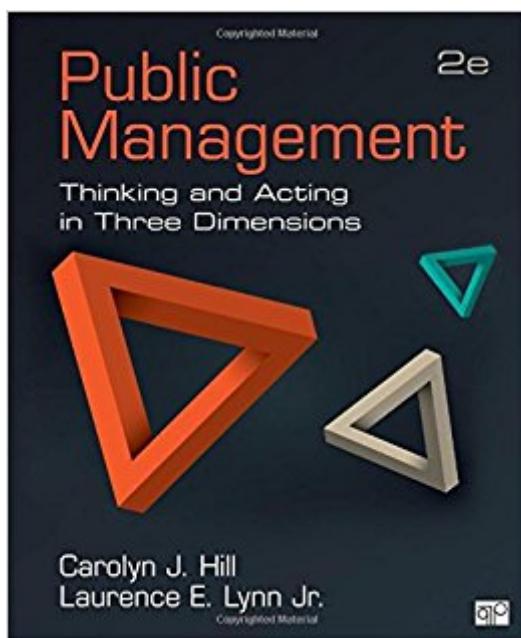


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# Public Management; Thinking And Acting In Three Dimensions



## **Synopsis**

In Public Management: Thinking and Acting in Three Dimensions, authors Carolyn J. Hill and Laurence E. Lynn, Jr. argue that one-size-fits-all approaches to public management are inadequate for dealing with the complexity that public managers face in practice. The authors develop an analytic approach to public management analysis which clarifies the inner workings of America's constitutional scheme of governance by viewing them through the three lenses of structure, culture, and craft. This approach is operationalized by a model deliberative process. Rich with vivid, of-the-moment examples of managerial situations as well as noteworthy scholarship, Public Management underlines the challenges and art of balancing structure, culture, and craft. It educates readers to be informed citizens and prepares students to participate as professionals in the world of public management.

## **Book Information**

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## **Customer Reviews**

"I have used Public Management: Thinking and Acting in Three Dimensions as the primary textbook for my Introduction to Public Management class since it was first released, and will be delighted to use this new edition. Hill and Lynn are unique in integrating relevant social science with accessible case studies to engage in discussions of public values, while offering students memorable and useful analytical frames to address public sector challenges. A strength of the first edition is the strong reliance on contemporary examples and research, and the new edition reestablishes this text as the best in the field." -- Donald Moynihan "Hill and Lynn's Public Management: Thinking and

Acting in Three Dimensions is a highly relevant and sophisticated analytical framework shaped by theory, grounded in evidence, and directed at strengthening performance of public organizations. This book focuses on effective public management by bridging the gap between policy design and implementation." -- David M. Van Slyke, Ph.D. "Carolyn Hill and Larry Lynn skillfully tackle the complexities and inherent tensions of managing in the public sector. Using organizational expressions of structure and culture and employing tools to master the craft of management, the authors create a cogent, integrated, and lucid narrative on the state of public management. They successfully blend the power of the rule of law, the role of historical precedent, the influence of research and theory, and the experience of practice to discuss the basic tenets of public management and successful approaches to its practice. This book is a winner for those of us who teach, practice and study public management." -- Angela Evans

Carolyn J. Hill is associate professor of public policy at the McCourt School of Public Policy. She is also a senior fellow at MDRC. Her research focuses on whether and why public programs are effective, and how they can be improved. Her work has been published in the *Journal of Public Administration Research and Theory*, the *Journal of Policy Analysis and Management*, the *Review of Economics and Statistics*, and other journals. With Laurence E. Lynn, Jr. and Carolyn J. Heinrich, Hill is the author of *Improving Governance: A New Logic for Empirical Research*. Laurence E. Lynn, Jr. is Sydney Stein, Jr. Professor of Public Management Emeritus at the University of Chicago. His research focuses on governance, public administration, and public management. His books include *Public Management as Art, Science and Profession*, *Madison's Managers: Public Administration and the Constitution* (with Anthony M. Bertelli), and *Public Management: Old and New*, and he is co-editor of the *Oxford Handbook of Public Management*. He has received the John Gaus lectureship award from the American Political Science Association, the Dwight Waldo and Paul Van Riper awards from the American Society for Public Administration, and the H. George Frederickson Award from the Public Management Research Association.

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